

### **Missed Appointment Policy:**

As a specialty office, we book our patients 1.5-2 hours of direct doctor care so that our patients benefit from the highest level of practice. Therefore, we can only see a limited number of patients in a given day. It is highly imperative that patients who cannot make their treatment appointments give at least 24 hours business day notice when they cannot make an appointment. Missed treatment appointments with insufficient notice are subject to a missed appointment fee of \$150.00.

### **Policy on Additional Treatment following Poor Healing, Persistent Symptoms or an Unrestored Tooth:**

Every patient's anatomy and healing process is different, if a patient needs a third treatment appointment to do further cleaning of a tooth within the first year of treatment the cost of that appointment is \$390.00 (not including GentleWave or laser treatment). If a tooth needs to be retreated after at least one (1) year from the initial treatment, it is subject to the entire retreatment fee. If a tooth has not been restored in the recommended 2-4 week (or otherwise agreed upon) time frame following the initial root canal, then the tooth is also subject to the entire retreatment fee if that is found to be the reason the root canal failed.